

Per B and B Water Supply's regulations members are required to have a cut-off valve within two feet of the meter on the member's side of the meter for purposes of isolating the Member's service pipeline and plumbing facilities from the B and B WSC's pressure. The valve shall meet AWWA standards (a ball valve is preferred). The Member's use of the B and B WSC's curb stop or other similar valve for such purposes is prohibited. Any damage to the B and B WSC's equipment shall be subject to service charges.

Who is required to have a shut-off?

All members are required to have a shut-off, installed at the member's expense (within two feet of the meter). There are no exceptions to this rule.

Who can install a member's shut off?

There are no rules regarding who can install the member's shut-off. But in order to install a shut-off, the B and B WSC's curb stop will need to be turned off prior to installation. B and B WSC may allow a licensed plumber or utility contractor to turn the B and B WSC's curb stop off. Keep in mind, if damage occurs to the curb stop you will be required to pay for the replacement of the curb stop. You may also contact B and B WSC at (903)872-0650 to schedule a time to have B and B WSC employees turn off the curb stop so a shut-off can be installed.

What if I don't have the required shut-off and need B and B WSC to turn water off for any reason?

B and B WSC will respond to turn off water, but if a shut-off is not currently installed or the shut-off isn't working the B and B WSC will charge the following:

- Service Charge - During Normal Business - \$30.00 per hour
- Service Charge - After Normal Hours, Holidays, Weekends - Emergency - \$75.00 per hour
- Service Charge - After Normal Hours, Holidays, Weekends - Non-Emergency - \$100.00 per hour

How B and B determines these charges

- Service Charge - Normal Business Hours - Monday through Friday 8:00 a.m. - 12:00 p.m. and 1:00 p.m. - 5:00 p.m. excluding holidays.
- Service Charge - After Normal Hours - Emergency - After Normal Hours, Holidays, and Weekends - Emergency is defined as the potential to cause negative impact to B

and B WSC's water quality, distribution, or equipment that B and B WSC employee deem necessary. Very few calls will fit this category.

- Service Charge - After Normal Hours - Non-Emergency - After Normal Hours, Holidays, and Weekends - Does not have negative impact to B and B WSC's water quality, distribution, or equipment. The majority of calls fit this category. Keep in mind that just because it is a member's emergency doesn't normally constitute a B and B WSC's emergency.
- After-Hours Service Charge per hour rate starts when B and B WSC's employees leave their home and stops when they return home.

If I don't have a shut-off and the B and B WSC turned my water off, will they turn it back on?

If the Member had the B and B WSC turn the water off due to lack of shut-off or because shut-off wasn't working, the B and B WSC will not turn water back on until the Member has a required shut-off installed.

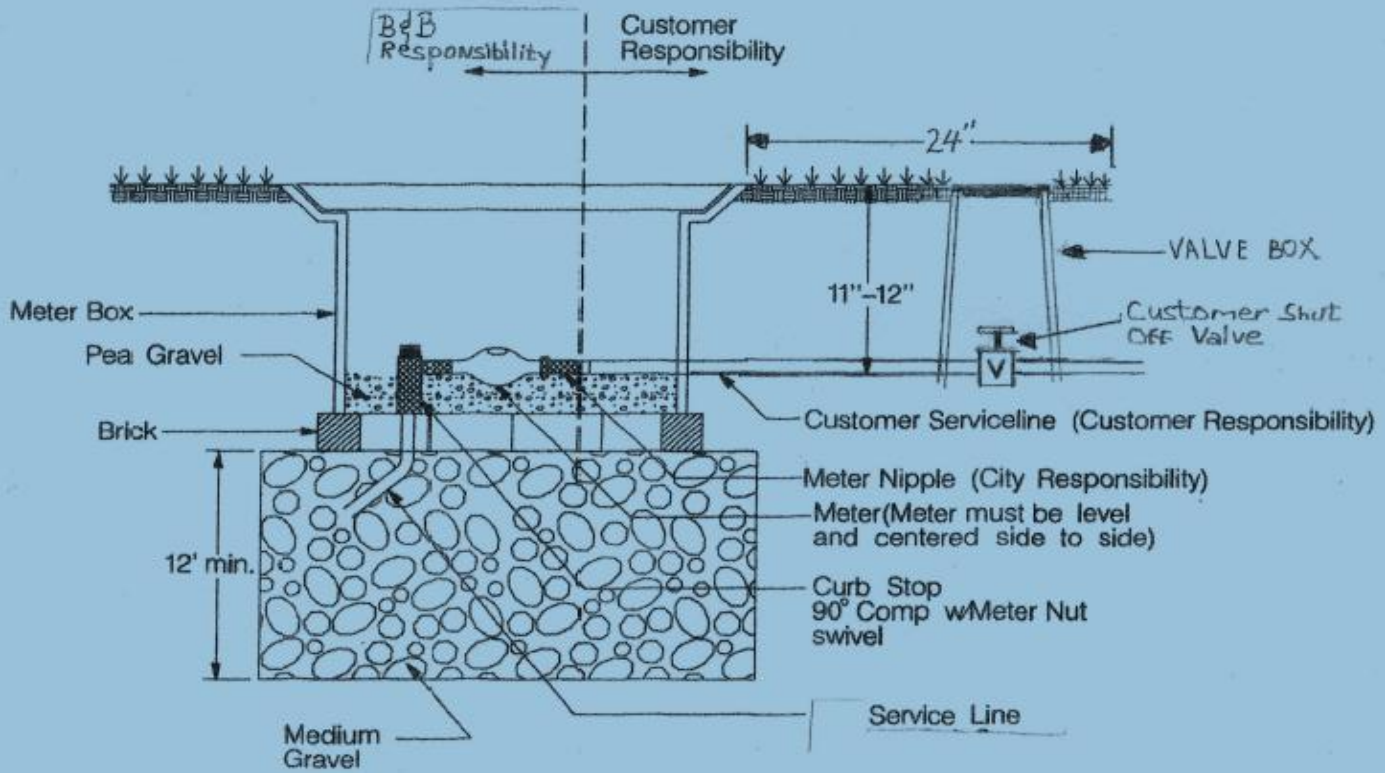
What is the penalty for using the B and B WSC's curb stop?

A tampering charge will be added to the Member's monthly bill for using the B and B WSC's curb stop. If a member breaks the B and B WSC's curb stop a charge will be added to the Member's bill for tampering, the service charges that apply, and for the replacement materials.

I'm not sure if I already have a shut-off. How do I know?

Look at the picture below. Inside the meter box or within two feet of the meter box there should be a curb stop, meter, and a shut-off. Remember, these curb stops are for the B and B WSC's use only and Members are prohibited from using them.

Remember a special tool is required to shut the water off it is probably the B and B WSC's curb stop and shall not be used by any Member. Member's shutoffs normally require no tools, just turned by hand.



No Coupling allowed on new installation.
Service line must be solid piping.

Any break or extension in the service
line will be connected with a brass
comp by comp. coupling

NOTE:
DETAIL SUBJECT TO CHANGE

Standard Details
Typical Installation of
Residential Water Meter

Revisions:		
No.	Description	Date

Date: 7-27-06
Drawn: 6-21-2021
Sheet: